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GREENFIELD MUNICIPAL UTILITIES
10 South State Street
Greenfield, IN 46140

Greenfield Municipal Utilities will begin replacing our residential electric meters. Your new meter will help us improve the reliability of your service by better detecting power outages, and give you improved access to data to manage your energy usage. Here's what you can expect during the replacement:

- Contractors will perform the meter replacement work. They will carry proper City of Greenfield contractor identification. They are fully trained and authorized to work on our behalf. If you have any questions, the technician will have a City of Greenfield contact phone number for you.
- Residential meters are scheduled to be replaced August 10-December 15, 2020.
- The contractor performing the installation will be in a vehicle with the City of Greenfield logo on it. They will not knock on your door before they begin working. During the installation, you may briefly lose power for no more than a few minutes.
- If the electric meter is located in a location that is inaccessible, you will need to be present to provide access. Installations will take place from 7 a.m. to 5 p.m.
- You do not need to be home for the installation so long as the meter is accessible and our technicians have clear and safe access. If your meter is not accessible and you're not home then you will be contacted to schedule an appointment.
- Contractors will follow the Centers for Disease Control and Prevention (CDC) guidelines on proper safety protocol. This includes maintaining physical distancing of 6 feet from others, wearing facial coverings and using proper cleaning and disinfecting techniques.

We are committed to keeping all of our customers informed before their meters are replaced, and updates will be posted on our website as well as our social media platforms. Please follow us at www.greenfieldin.org

