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GREENFIELD MUNICIPAL UTILITIES
10 South State Street
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April 22, 2025

Board of Public Works & Safety
City Hall
Greenfield, IN 46140

RE: *NISC Annual Member Information Conference, Louisville, Kentucky*

Members:

I am requesting that Tracy Walter, Karen Gardner, Melissa Farmer, Riley Cales and I be approved to attend the annual Member Information Conference (MIC) conducted by NISC from September 22nd through September 25th. Total estimated cost including registration, accommodations and travel expenses are \$1900 per person. The Customer Service and Electric Department have budgeted for this expense.

The MIC is an excellent opportunity for us to learn new tips, tricks and techniques when resolving software challenges and learn the newest technologies and best practices to ensure we are using the software to our greatest potential. There are a variety of engaging and informational learning opportunities that will be brought back and used to train other Customer Service, Meter, Electric and Water department staff. We will be able to learn directly from NISC staff, many of whom we've come to know as colleagues through a support call or implementation process as well as have the opportunity to network with peers across the country. This has been especially beneficial in the past as we have often consulted with contacts made from time spent at the MIC.

Respectfully submitted,

A handwritten signature in black ink that reads "Jane Webb". The signature is written in a cursive, flowing style.

Jane Webb
Utility Coordinator